

Terms and Conditions of Hire

1. Rental Contract.

Your contract is with Summer Breeze Campers (summerbreezecamper.co.uk), Blakes Farm, Steyning Road, Ashurst, Steyning, West Sussex, BN44 3AN. Proprietors: Bruce Smithson and Krystyna Bright. The hire agreement forms part of these terms and conditions.

2. Drivers.

Our tariff includes insurance for one driver. Extra drivers can be added for an additional fee of £8.00 per day, please contact us for details. Our insurer's standard conditions require all drivers to be between 25 and 75 years old and have held a full EU drivers licence for at least 2 years.

Any driving endorsements, health issues or history of accidents/claims in the last 5 years must be specified at the time of booking. Up to 6 points for speeding and a maximum of one at fault claim are allowable. Above this we may not be able to insure you but in some cases an increased premium or excess may be required. Please check before booking. **All drivers must present their driving licence and two address confirmation documents on collection of the vehicle (utility bills dated within 3 months of the hire e.g. gas / electric / water / council tax / landline phone / bank or credit card statement (not mobile phone)). We also request that these be emailed in advance.** UK drivers must email us a DVLA check code 2-3 weeks before the hire. Overseas drivers must email us a copy of their licence, passport and 2 address IDs. In addition to EU licences we can accept drivers with licences issued in USA, Canada, Australia and New Zealand subject to an extra insurance excess of £250. The hirer must not permit anyone to drive our campervans who has not accepted the hire agreement and been accepted by Summer Breeze Campers regardless of any other third party insurance they may hold. Failure to comply with these terms means you cannot drive the vehicle and the rental will be forfeit.

3. Availability.

If, due to unforeseen circumstances such as an accident, the Summer Breeze Campers hire of your choice becomes unavailable, we will endeavour to provide a suitable substitute from our fleet. If a substitute is unavailable or unsuitable our liability will extend to a maximum of a full refund of the hire charges. We will not compensate for any other costs incurred but will offer a future hire at a discounted rate as apology for your inconvenience.

5. Cancellation Policy.

In the unfortunate event that you have to cancel your booking the following charges will apply:

More than 42 days prior to commencement of the hire we will refund you in full.

24 hours - 42 days no refund.

In all cases we will try to rehire the vehicle and if successful we will refund all payments minus a £25.00 administration fee. We **strongly** advise that you take out appropriate travel/holiday insurance to cover any cancellation.

Cancellations due to covid19. We are being as flexible as possible. Note also that if we are instructed that we ourselves have to self-isolate we may have to cancel your hire at short notice. This would be beyond our control and a refund or re-arranged hire would be given.

6. Collection and Return Times.

Your camper van can **normally** be collected by 3 pm on the hire start day. Earlier/later collection may be possible depending on other hires – please ask. On arrival we will give you a handover so that we can show you how everything works on your particular van. Please return your campervan by 11.00 am on the last day of your holiday. Late returns can severely impact on the next hirers holiday so the following late charges apply. £30.00 charged for every hour or part of hour.

7 Petrol & Mileage

Our campervans will have a full tank of UNLEADED PETROL and must be returned with a full tank (or as per fuel gauge showing at beginning of hire). Any shortfall will be taken from the security deposit along with an additional £20.00 charge for the inconvenience caused. Mileage, we suggest around 80 – 100 miles per day max although we do not have a mileage limit as such, please advise us if going further afield. No travel outside the UK is permitted.

8. Smoking, Candles, Barbeques

Summer Breeze Campers have a strict no smoking policy. Under no circumstances should smoking take place in either the campervan itself or in the hire awning(pod). Any damage found to be a result of smoking in the vehicle or awning will be paid for by the hirer. This includes any extra cleaning and valeting costs that subsequently may be incurred. Candles - under no circumstances are candles to be used in either the campervan or the awning(pod), any damage found including extra cleaning will be paid for by the hirer. Barbeques – under no circumstances are barbeques to be used in either the campervan or the awning (pod), any damage found will be paid for by the hirer.

9. Pets

Summer Breeze Campers allow well behaved dogs, maximum of 2 per campervan however damages caused by your pets will be charged at cost.

10. Cleanliness

All campervans leave our premises clean and tidy so it is your responsibility to return the van in the same condition. If your van is returned and requires more than our standard level of cleaning (e.g. profession valeting to remove stains etc) a charge of £50.00 will be made to cover these costs.

11. Care and maintenance

Whilst driving your campervan you are expected to drive in a careful and considerate manner, obeying all aspects of the highway code, observing height/weight/speed restrictions and showing respect to other road users. You must only carry the same number of passengers as there are seatbelts. Children and babies must be in the appropriate car seats as required by law. Always ensure the keys are removed from the ignition and all doors locked when leaving the vehicle. You will be liable for any losses resulting from failure to do this. You must **NOT EXCEED 55 MPH** in the van at any time. Failure to observe this speed restriction can result in overheating and damage to the engine, both of which you will be liable for. You must look after the keys. If you lose them, you will be liable for the cost of obtaining replacements and any costs incurred if the van is stolen or any of the contents belonging to us. You will be responsible for any damage caused to the campervan because of failure to assess the height, length and width of the vehicle. You must not drive off road, on unsurfaced roads, or on roads unsuitable for the vehicles (recognised campsites

roads being exception to this). The “pop tops roofs” on the campervans can only be elevated when stationary. Under no circumstances must the vans be driven with the roof elevated.

12. Security/damage deposit.

At the time of collection a security/damage deposit of £700 (plus any addition if required for insurance excess additions) must be paid (bank transfer). This will be returned to you in full (within 7 days of the end of hire) provided the campervan is returned on time, undamaged, fully fuelled, with a complete inventory and with a satisfactory clean interior and equipment. - Deductions will be made honestly and fairly for making good any damage to the vehicle and equipment that has occurred during your hire of the camper.

We are happy to post back any items left in our campervans. A charge of £8 is made for any parcels posted plus the postage.

Please note that our insurance does not cover damage to tyres or theft of equipment or personal effects from the vehicle and these costs are the responsibility of the hirer.

It is the responsibility of the hirer to pay in full for any damage to the vehicle on hire to them how so ever caused. The damage deposit does not equal the maximum possible liability. The vehicle insurance will cover only damage to the vehicle itself and third party liability in the event of an accident, less the policy excess. Any other costs are the responsibility of the hirer. These may include but are not limited to damage to the vehicle contents, mechanical damage caused by the hirer, costs incurred by mis-fuelling.

9. Insurance Conditions.

Each vehicle is insured with comprehensive cover subject to the following conditions:

Drivers must be between 25 and 75 years old and have held an appropriate full licence for at least 2 years. This must be presented at point of hire and each driver must sign the insurance and hire documents.

Up to two 3 point speeding endorsements may be accepted without further insurance premium. Any other endorsements or more than one at fault accident in the last 5 years may incur an increased excess or premium. All licence endorsements must be notified at time of booking so that we can check our insurers will cover you. Any incurred between booking and the commencement of hire must be notified immediately as this may affect your permission to drive. Any endorsements not notified to us will render the insurance void, the vehicle will not be hired to you and the hire charge will not be refunded.

The insurance covers the U.K. only and the vehicle may not be taken outside this area.

The vehicle may not be used by the hirer for the carriage of goods or for hire or reward.

The vehicle may only carry up to the designated number of passengers (varies according to each camper – please check) and must not be overloaded.

The vehicle must be driven in a careful and safe manner, respecting the age of the vehicle and its lack of modern safety systems.

Seat belts are fitted and must be used.

Extreme care must be taken when using cooking and heating equipment to prevent fire or heat damage.

Damage to tyres or internal equipment is not insured and will be charged to the hirer.

The standard policy excess is £700 and is the responsibility of the hirer.

In the event of an accident take details of any persons and vehicles involved. Do not admit any liability. Contact us as soon as possible. Complete a report form on return to us.

The vehicle must only be used within the law and may only be driven by drivers named on the hire agreement or otherwise confirmed by us. Any fines or fixed penalties incurred are the responsibility of the hirer and the details of the hirer will be passed to the police or other legal authority if requested.

10. Breakdown.

In the event of a vehicle breakdown the hirer is permitted to spend up to £100 on minor parts or repairs and this will be reimbursed provided a receipt is presented. All campervans are covered by AA Breakdown relay. In the unlikely circumstance of your campervan breaking down and the problem being unable to be repaired within 48 hours, we will endeavour to bring you a replacement vehicle to enable you to continue with your holiday. However, if this is not possible, our liability is limited to refunding you for any remaining full days holiday that you have. Please note, we will only give a refund/replacement vehicle if the breakdown is not due to the actions of the hirer. For example, if the breakdown is found to be caused by driving in excess of 55 mph, no refund will be given. We will not be liable for any of your costs in the event of a breakdown, e.g. Telephone calls, accommodation, travel etc. These costs will remain your responsibility.

11. Other conditions.

Please ensure adequate ventilation when using cooking or heating equipment both for your safety and to preserve the condition of the camper interiors.

13. Privacy policy - Data Protection.

Any personal information you give to us will be kept confidential and will only be used by ourselves and our insurers in connection with your hire of a camper. Our camper vans may be tracked by a GPS tracking device; any data as a result will not be shared with third parties except our insurers or the police in the event of an incident. We ask for your consent to keep you informed of Summer Breeze Campers news, events, stories and special offers but we will never disclose your details to others. If you submit any stories or pictures to us for future you grant us permission to use such stories and pictures freely on our website and any other publications.

13. Variation

Summer Breeze Campers reserve the right to vary tariffs, conditions and specifications at any time prior to confirmation of acceptance of any booking. Please keep this copy of our Terms for your reference.

The insurer's standard conditions are detailed below, please ask if any clarification is needed.

HIRER DRIVE ENDORSEMENT

Notwithstanding anything contained herein to the contrary it is hereby understood and agreed that this insurance covers the insured vehicle whilst let out on hire, subject to the following conditions: -

1)The Insured shall verify the identity and permanent address of the Hirer and any other permitted driver by means other than relying solely on the information contained in the Hirer's or driver's driving licence and that such person is not amongst the excluded persons enumerated below.

2)The Insured Vehicle shall NOT be let out on hire to or be driven by: -

a)Hirers under 25 or over 75 years of age unless otherwise agreed by the Insurer.

b)Hirers aged 25 or over unless a full valid UK/EU driving licence has been held for 24 months.

c)Persons who have been convicted of an offence in connection with the driving of a motor vehicle or motorcycle and/or have had their driving licence endorsed or suspended or penalty points imposed. Parking and not more than two speeding offences in the past 5 years may be ignored.

d)Persons who have had their licence revoked by DVLA due to medical grounds or convictions.

e)Persons who have had their insurance declined and/or renewal refused and/or special insurance terms imposed as a result of claims experience and/or have had their insurance or cover cancelled by any Motor Insurer.

f)Persons engaged wholly or partly in professional entertainment or professional sports persons. Please ask.

g)Jockeys and persons connected with racing of any sort. Please ask.

h)Undergraduates and/or students under 25 years of age.

i)Persons who, whilst driving, have been involved in more than one accident during the past 5 years.

j)Foreign Service Personnel other than persons born in the United Kingdom.

3)The insured vehicle shall be driven only by the Hirer or other permitted driver who has completed and signed a Hirer's Proposal Form immediately prior to any hiring.

4)The Insurer's form of proposal for Hirer Drive insurance or as otherwise may be specifically agreed shall be completed and signed by each Hirer or other permitted driver. Such proposal shall be forwarded each week to the Insurers. The proposal must be fully completed by the Hirer or other permitted driver in all respects. In addition to the usual declaration and warranty contained in the proposal, the following declaration shall appear on the proposal, namely: -

"I further agree to be bound by the terms and conditions of the Insurance which I have seen and read or have had the opportunity to see and read".

If the statements and particulars in the proposal are in the handwriting of any person other than the Hirer or other permitted driver, such person shall be deemed to have been the Hirer's or other permitted driver's agent for the purpose of completing the proposal form.

5)The Insured shall be considered as the being the agent for the Hirer or other permitted driver for all purposes in connection with this insurance but under no circumstances shall the Insured be considered as agent for the Insurers.

6)The Insured vehicle shall not be used for the carriage of goods of an explosive, dangerous or hazardous nature or for the carriage of goods or passengers for hire and reward or any other form of profit or remuneration.

7)Any return premium for cancellation of this insurance or following any other amendment to this insurance will be allowed only at the discretion of the Insurer.

Subject otherwise to the terms, exceptions and conditions of this insurance.